

Correspondent Mortgage Bulletin

Information for Correspondent Lenders of SunTrust Mortgage, Inc.

February 21, 2014 • COR14-025



Alert

Update

Reminder

Clarification

Training
Information

Preview

Updated SunTrust Portfolio Loan Lookup Tool for Key Loan Program

SunTrust Mortgage, Inc. updated the SunTrust Portfolio to SunTrust Portfolio Loan Lookup Tool for the Key Loan Program.

Intended Audience

Origination
Processing

Secondary
Marketing

Underwriting

Closing
Delivery
Funding

Compliance
Legal

Other

Effective Dates

Friday, February 21, 2014

Use the updated SunTrust Portfolio Loan Lookup Tool to determine eligibility on all SunTrust Portfolio to SunTrust Portfolio rate/term refinance loan transactions.

Background Information

SunTrust Mortgage developed the SunTrust Portfolio Loan Lookup Tool to determine the eligibility for waiving the declining markets loan-to-value/total loan-to-value (LTV/TLTV) reduction on SunTrust portfolio to SunTrust portfolio rate/term refinance loan transactions. The updated tool contains all eligible SunTrust portfolio loans.

Bulletin Details

Key Loan Program

The Key Loan Program product description contains the updated link for the SunTrust Portfolio Loan Lookup Tool.

Revised Material

Click [SunTrust Portfolio Loan Lookup Tool](#) to access the revised tool.

Action Required

Origination, Processing, Secondary Marketing, Underwriting, Closing, Delivery, and Funding

Friday, February 21, 2014

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Other Resources

Support Group	Description and Contact Information:
Account Manager or Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Direct contact information for each account manager or correspondent relations coordinator is located in General Section 1.01: The Correspondent Division
Resource Center	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact the Resource Center at 800.382.2111, Option 1, Option 2.

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